

## FAQ

### What services does North Somerset Environment Company offer?

North Somerset Environment Company offers commercial waste collection, HGV driver training, HGV and commercial fleet maintenance, and event waste management and cleaning services in North Somerset.

### Where is North Somerset Environment Company located?

Our Company Headquarters are located at Unit 6 Westland Business Centre, Winterstoke Road, Weston-Super-Mare, England, BS24 9AD. We also have 5 other operational sites across North Somerset.

### How long has North Somerset Environment Company been in business?

We have been serving the community since 2020, establishing a reputation for reliable and professional services.

### Are you licensed and insured for waste collection and management services?

Yes, North Somerset Environment Company is fully licensed and insured to provide waste collection and management services, ensuring compliance with all regulations. We proudly display our waste carriers license on the website in the footer

### What types of commercial waste do you collect?

We collect a wide range of commercial waste, including general waste, recyclables, organic waste, and hazardous materials.

### Do you provide customised waste management solutions for businesses?

Yes, we tailor our waste management solutions to meet the specific needs and requirements of each business we serve.

### Can you handle hazardous waste disposal?

Absolutely, we are equipped to handle the safe and compliant disposal of hazardous waste materials.

### What kind of training do you provide for HGV drivers?

We offer comprehensive HGV driver training programmes covering all aspects of safe and efficient driving, including theory and practical skills.

### How experienced are your trainers in HGV driver training?

Our trainers are highly experienced professionals with extensive backgrounds in HGV driving and training.

### Is your HGV driver training certified or accredited?

Yes, our HGV driver training programs are certified and accredited by relevant authorities, ensuring the highest quality standards.

### Do you offer ongoing support and refresher courses for HGV drivers?

Yes, we provide ongoing support and refresher courses to help HGV drivers stay up to date with best practices and regulations.

### What types of vehicles do you maintain in your fleet maintenance services?

We maintain a wide range of vehicles, including HGVs, vans, trucks, and other commercial fleet vehicles, including electric vehicles.

### Are your maintenance services available on-site or at a specific location?

Our maintenance services can be provided both on-site at clients' facilities or at our designated service centre, depending on the needs of the client.

### Do you offer emergency repair services for commercial fleets?

Yes, we offer emergency repair services to ensure minimal downtime for our clients' commercial fleets.

### How do you ensure timely and efficient maintenance for clients' fleets?

We employ skilled technicians and utilise advanced diagnostic tools to ensure timely and efficient maintenance for our clients' fleets.

### What measures do they take to ensure environmentally friendly waste management practices?

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We prioritise environmentally friendly waste management practices, including recycling, composting, and proper disposal methods to minimise environmental impact.

**Can you handle large-scale event waste management and cleaning?**

Yes, we have the capacity and expertise to handle large-scale event waste management and cleaning, ensuring a clean and safe environment for all attendees.

**What kind of events do you provide waste management services for?**

We provide waste management services for a variety of events, including festivals, concerts, sporting events, and community gatherings.

**How do you calculate pricing for your services?**

Pricing for our services is calculated based on factors such as the type and volume of waste, duration of service, and specific requirements of the client.

**Is there a minimum contract length for the services?**

Contract lengths may vary depending on the services and the needs of the client. We offer flexible contract options to accommodate different business requirements.

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