

Privacy Policy

Effective Date: April 2024

North Somerset Environment Company ("we," "us," or "our") is committed to protecting the privacy and security of your personal information. This Privacy Policy outlines the types of information we collect, how we use and safeguard that information, and your rights and choices regarding your personal data.

Information We Collect

- Personal Information: We may collect personal information such as your name, email address, phone number, and address when you voluntarily provide it to us through our website, forms, or other interactions.
- Usage Information: We automatically collect certain information about your device and usage of our website, such as your IP address, browser type, pages visited, and duration of visit, through cookies and similar technologies.

How We Use Your Information:

- To Provide Services: We use your personal information to provide the services you request, such as processing your inquiries, delivering newsletters, and fulfilling your orders.
- To Improve Our Website: We analyse usage data to improve our website, enhance user experience, and tailor content to your preferences.
- For Marketing Purposes: With your consent, we may send you promotional communications about our products, services, and events.

Information Sharing

- We may share your personal information with trusted third-party service providers who assist us in operating our website, conducting our business, or providing services to you.
- We may also disclose your information if required by law or in response to legal process, such as a court order or subpoena.

Data Security

- We implement appropriate technical and organizational measures to protect your personal information from unauthorised access, alteration, disclosure, or destruction.
- Despite our best efforts, no method of transmission over the internet or electronic storage is completely secure. Therefore, we cannot guarantee the absolute security of your information.

Your Rights and Choices

- You have the right to access, update, or delete your personal information. You may also request that we restrict the processing of your data or object to certain uses of your information.
- You can opt-out of receiving promotional communications from us by following the unsubscribe instructions provided in the communication or by contacting us directly.
- You can set your browser to refuse all or some browser cookies or to alert you when websites set or access cookies. However, if you disable or refuse cookies, some parts of our website may become inaccessible or not function properly.

Children's Privacy

- Our website is not intended for children under the age of 13. We do not knowingly collect personal information from children under 13. If you believe we have inadvertently collected personal information from a child under 13, please contact us so we can take appropriate action.

Changes to this Policy

- We may update this Privacy Policy from time to time to reflect changes in our practices or legal requirements. We will notify you of any material changes by posting the updated policy on our website and updating the effective date.

Contact Us

- If you have any questions, concerns, or requests regarding this Privacy Policy or our practices, please contact us at enquiries@nsecltd.co.uk

DOCUMENT REFERENCE	SOPC-001 (Example)	DEPARTMENT	Collections	CREATED BY	Author's name	PAGE	1 of 3
DOCUMENT DESCRIPTION	"Short description of the document"	EFFECTIVE DATE	/ /2024	APPROVED BY	Approver Name	VERSION	V0.2

By using our website, you consent to the collection, use, and processing of your personal information as described in this Privacy Policy.

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Version History

CR NUMBER	VERSION	REASON FOR CHANGE DESCRIPTION
N/A	V0.1	New Document

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